



## 30 DAY RISK FREE RETURNS

We want you to be completely satisfied with your Bambach.

That's why we offer a **30 Day Risk Free Return For A Full Refund.**

Here are the steps to follow if you want to return your Bambach:

1. Please save the shipping box until you have decided you are definitely keeping your Bambach.
2. Call our customer service at **828-624-3301** to inform us of your intent to return the seat. They will provide further instructions, including issuing you a pre-paid shipping label (UPS or FedEx).
3. Disassemble your seat and re-pack in the box. **Please scan** the applicable QR code below for video instructions.



Classic with No Back



Classic with Ergo Back



Classic with Standard Back

4. Apply the pre-paid label to the box.
5. If your office has regular UPS or FedEx deliveries, you can give the box to your driver. If not, we will schedule a pickup.
6. The full refund will be issued once the seat is returned and inspected to confirm it is in saleable condition.